

## General Response for All Raised Questions

Taking into consideration the requirements outlined in the RFP and this Q&A document, bidders need to respond based on their experience in projects of similar size and scope

Q1	<p>بخصوص البند رقم ( 1- Business printer QTY 300 ) المواصفة</p> <table border="1"> <tr> <td>Media Sizes</td><td>min A8 up to A4</td></tr> </table> <p>نود أحاطتكم علماً بأن أن الطابعات الليزرية لا تدعم طباعة ورق بحجم ( A8 ) و الذي أبعاده هي ( 7.4 X 5.2 CM ) و هذه الأبعاد خاصة بالصور الشخصية و لها طابعات مخصصة لطباعتها وأن أقل حجم يمكن أن تدعمه الطابعات الليزرية هي ( A6 ) و الذي أبعاده هي ( 10.7 x 14.8CM ) عليه يرجى التفضل و تعديل المواصفة لتصبح</p> <table border="1"> <tr> <td>Media Sizes</td><td>min A6 up to A4</td></tr> </table> <p>لنتمكن من تقديم عرضنا الفني و المالي .</p>	Media Sizes	min A8 up to A4	Media Sizes	min A6 up to A4
Media Sizes	min A8 up to A4				
Media Sizes	min A6 up to A4				
A1	Accepted. Media Sizes min A6 up to A4				
Q2	<p>بخصوص البند رقم ( 1- Business printer QTY 300 ) المواصفة</p> <table border="1"> <tr> <td>Print speed</td><td>Min 40 ppm</td></tr> </table> <p>يرجى التأكيد على أن السرعة المطلوبة على حجم ورق ( A4 )</p>	Print speed	Min 40 ppm		
Print speed	Min 40 ppm				
A1	Print Speed : Min 40 ppm (A4 or Letter)				
Q2	<p>يرجى التفضل و تمديد موعد إغلاق العطاء أسبوع إضافي لنتمكن من مخاطبة الشركات الصانعة و تقديم عرضنا الفني و بأفضل الاسعار</p>				
A2	مرفوض				
Q3	<p>1. تم الذكر في بند اجهزة الحواسيب ( <b>I/O Ports</b> ) :</p> <p>1x HDMI, 1x VGA, 1x DisplayPort, 3x USB2.0 (2 front/1 rear), 2x USB 3.2 (1 front/1 rear), 1x USB Type-C, 1x Network connector (RJ-45), 1x audio Line-in, 1x Audio Line-out, 1x Audio Headset</p> <p>وبناءً عليه نود الاستفسار هلي يسمح بالمشاركة بالمداخل لجهاز الحاسوب وهي كما يلي :</p> <p>1x HDMI, 1x VGA, 1x DisplayPort, 4x USB2.0 (rear), 4x USB 3.2 (front), 1x USB Type-C, 1x , Network connector (RJ-45), 1x audio Line-in, 1x Audio Line-out.</p> <p>علماً بأن البديل هو مكافئ لما هو مطلوب ولا يؤثر على عمل الجهاز</p>				
A3	Accepted				
Q4	<p>2. نود الاستفسار عن اخر موعد لشراء دعوة العطاء علماً بأنه مذكور في الاعلان اخر موعد لشراء دعوة العطاء (2022/01/25) يوم الاحد ، علماً بأن تاريخ (2022/01/25) هو يوم الثلاثاء لذا نرجو الايفادة باخر موعد لشراء دعوة العطاء .</p>				
A4					

Q5	Requested speed is up to 40 ppm, please confirm if the requested speed is using “letter” size paper?
A5	<i>Minimum 40 ppm (A4 or Letter)</i>
Q6	Requested media size is A3 up to A4, please note that no laser printer in this category supports A8 size, is it accepted to A6-A4 media?
A6	<i>Acceptable</i>
Q7	Additional ink toner: dose you want to buy additional toner with each printer or just price it for the next 3 years? If you want an additional toner with each printer what he sizes do you want to be (Low or High yield) bearing in mind that high yield toners have better cost per page.
A7	<i>Bidder should only price the additional ink toner and commit to his price for the duration of the project and warranty and support period.</i>
Q8	Warranty: you have mentioned that warranty should cover spare parts and fuser unit, should the warranty cover these parts even after the expiry of their yield (number of pages) during the 3 years’ warranty period?
A8	<i>Fuser unit should be covered during warranty period and maintenance contract after warranty period.</i>
Q9	Additional ink toner: dose you want to buy additional toner with each printer or just price it for the next 3 years? If you want an additional toner with each printer what he sizes do you want to be (Low or High yield) bearing in mind that high yield toners have better cost per page.
A9	<i>Refer to A7</i>
Q10	Requested printer speed is 41 ppm, please confirm if the speed of 40 ppm is accepted?
A10	<i>40 ppm is acceptable.</i>
Q11	Requested input tray capacity is 1,200 sheets with tray and 1,750sheets with 2 trays but for this category of printers the maximum capacity of each tray is 500-550 sheets, please confirm if we can participate with 3 trays with a capacity of 500-550sheets per tray?
A11	<i>2 or 3 trays are acceptable</i>