





**Ministry of Digital Economy and Entrepreneurship**

**Consultation Services for Providing Project Management Office (PMO) Services**

**For Income & Sales Tax Department**

**(E-Invoicing & Integrated Tax Administration Solutions)**

**RFP NO: 7EGOVT2021**

**List of Potential E-Invoicing and ITAS Systems**

Abbreviations

|  |  |  |
| --- | --- | --- |
| No. | Term | Definition |
| 1 | ISTD | Income and Sales Tax Department |
| 2 | ITAS  | Integrated Tax Administration System  |
| 3 | RFP | Request for Proposal  |

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1. Background

The Income and Sales Tax Department (ISTD) has made the decision to implement two national solutions in the upcoming years: National E-Invoicing Solution and the Integrated Tax Administration System.

This report is intended to provide a list of potential system providers for both E-Invoicing and ITAS systems.

1. Introduction

A broad market scan has been conducted to identify potential system providers for E-Invoicing and ITAS. The below table illustrates the list of providers in the market. The table includes the following information on 24 providers:

* Company Name
* Middle East contact. The contact for Jordan has been included where possible
* Global contact
* Availability of E-Invoicing or ITAS system by the provider
* Any additional relevant Information regarding the system provider

The list of potential system providers mentioned hereafter, will receive the prequalification documents, and based on their responses; the shortlisted vendors shall receive the Request for Proposal (RFP) documents.

It has been observed that, there are very few providers who have both solution and implementation experience with E-Invoicing and ITAS. Therefore, ISTD should be prepared to consider selecting different implementation partners for each of the solutions.

Next Steps:

As part of the process of conducting a market analysis and identifying the list of potential systems for E-Invoicing and ITAS, the following next steps must be taken into consideration:

1. Due to the complexity of these two projects, global sourcing must be considered in order to ensure all available E-Invoicing and ITAS systems in the market are considered and studied, enabling ISTD to select the best fit solutions.
2. This document shall act as the baseline and shall be utilized to issue the Prequalification documents to the list of potential vendors.
3. List of Potential Systems

| # | Company Name | Middle East Contact | Global Contact | E-Invoicing | ITAS |
| --- | --- | --- | --- | --- | --- |
| 1 | Atos | -KSA: 15th Floor, Princess Al Anoud Tower29033 King Fahad Road, Olaya DistrictP.O. box: 2370 Riyadh 12214,Kingdom of Saudi ArabiaTel: +966 50 702 1001+966 50 496 6629-Qatar:Atos Qatar LLC QFB Building,Level 3 Al Sadd Area Zone 38 Doha, QatarTel.: +974 44478183 +974 50745441Emails: -Marc Veelentruf [marc.veelenturf@atos.net](file:///C%3A%5CUsers%5Cayed.r%5CAppData%5CLocal%5CMicrosoft%5CWindows%5CINetCache%5CContent.Outlook%5CI927ZS8T%5Cmarc.veelenturf%40atos.net)-Hesham Fayed[hesham.fayed@atos.net](file:///C%3A%5CUsers%5Cayed.r%5CAppData%5CLocal%5CMicrosoft%5CWindows%5CINetCache%5CContent.Outlook%5CI927ZS8T%5Chesham.fayed%40atos.net) | Atos Global Head Office: River Ouest, 80 quai Voltaire95877 Bezons cedex – FranceTel.: +33 1 73 26 00 00Website: <https://atos.net> | Not Available | e-RIS |
| 2 | Fast Enterprises |  | FAST Enterprises LLC (USA) 7229 South Alton Way, Centennial, Colorado 80112-2202, United States of America Tel.: +1(303) 770-3700 Email:-Denisa Albu Rasmussen:dalbu@gentax.com-Jim GoatcherAssociate Partner[jgoatcher@gentax.com](file:///C%3A%5CUsers%5Cayed.r%5CAppData%5CLocal%5CMicrosoft%5CWindows%5CINetCache%5CContent.Outlook%5CI927ZS8T%5Cjgoatcher%40gentax.com)Website:[www.FastEnterprises.com](https://people.ey.com/personal/said_m_alosta_jo_ey_com/Documents/Saeed%20Alosta/EY/Saeed%20-%20EY/MoDEE%20New/Deliverables/Implementation%20Approach/www.FastEnterprises.com)  | Not available | GenTax® |
| 3 | Oracle | JordanSales Enquiry Tel.: +962 6 5200802Email: [mea-saas\_sa@oracle.com](https://people.ey.com/personal/said_m_alosta_jo_ey_com/Documents/Saeed%20Alosta/EY/Saeed%20-%20EY/MoDEE%20New/Deliverables/Implementation%20Approach/mea-saas_sa%40oracle.com)Tech/Systems Email: [bdg-tech\_eg@oracle.com](https://people.ey.com/personal/said_m_alosta_jo_ey_com/Documents/Saeed%20Alosta/EY/Saeed%20-%20EY/MoDEE%20New/Deliverables/Implementation%20Approach/bdg-tech_eg%40oracle.com) Support Tel.: +962 6 520 0895Technical Support: +971 4 390 9040 | World headquarters: Oracle Corporation2300 Oracle WayAustin, TX 78741Tel.: +1.737.867.1000Website: [Oracle Middle East | Integrated Cloud Applications and Platform Services](https://www.oracle.com/middleeast/index.html) | Custom Development | Enterprise Taxation and Policy Management |
| 4 | RSI - Revenue Solutions Inc. | Not Available  | RSI Headquarters 42 Winter Street – Suite 36, Pembroke, MA 02359 Phone: 888.826.1541General Inquiries: [info@rsimail.com](https://people.ey.com/personal/said_m_alosta_jo_ey_com/Documents/Saeed%20Alosta/EY/Saeed%20-%20EY/MoDEE%20New/Deliverables/Implementation%20Approach/info%40rsimail.com)Sales Inquiries: [sales@rsimail.com](https://people.ey.com/personal/said_m_alosta_jo_ey_com/Documents/Saeed%20Alosta/EY/Saeed%20-%20EY/MoDEE%20New/Deliverables/Implementation%20Approach/sales%40rsimail.com)Website: [www.RevenueSolutionsInc.com](http://www.RevenueSolutionsInc.com) | Not available | Revenue Premier ® |
| 5 | SAP | Riyadh, Saudi ArabiaSAP KSA Software Trading Co. LtdNakheel, Pr. Turki AlAwwal Road,ITCC, IT-01 Building, Ground floor,PO Box 19319, Riyadh 11435Phone: +966-11- 202 7000Phone for Sales/Marketing Inquiries:Tel.: +966 11 202 7189  Fax: +966-11- 202 7001Email: Deya Atawneh [deya.atawneh@sap.com](file:///C%3A%5CUsers%5Cayed.r%5CAppData%5CLocal%5CMicrosoft%5CWindows%5CINetCache%5CContent.Outlook%5CI927ZS8T%5Cdeya.atawneh%40sap.com)Web: [Saudi Arabia - Arabic](https://www.sap.com/mena-ar/index.html)Web: [Saudi Arabia - English](https://www.sap.com/mena/index.html) | SAP SE - WalldorfDietmar-Hopp-Allee 16 69190 Walldorf, GermanyPhone: +49 (0)6227 / 7-47474 Fax: +49 (0)6227 / 7-57575Website: <https://www.sap.com/mena/index.html> | Custom Development | Tax and Revenue Management |
| 6 | TCS - Tata Consultancy Services | -BahrainTata Consultancy Services Limited 303, Aldoseri Business Centre,1 Government Avenue Suite, Building 1, Road 383, Block 306, P.O 3210 Manama, Kingdom of BahrainTel.: 00973 - 17531709Email: [mea.marketing@tcs.com](https://people.ey.com/personal/said_m_alosta_jo_ey_com/Documents/Saeed%20Alosta/EY/Saeed%20-%20EY/MoDEE%20New/Deliverables/Implementation%20Approach/mea.marketing%40tcs.com)-QatarTata Consultancy Services Qatar S.S.C, Al Bidda Tower,7th Floor, Corniche Street P.O. Box # 207210Tel.: +974 44592411 / 2312 / 2413 / 2414 Email: [mea.marketing@tcs.com](https://people.ey.com/personal/said_m_alosta_jo_ey_com/Documents/Saeed%20Alosta/EY/Saeed%20-%20EY/MoDEE%20New/Deliverables/Implementation%20Approach/mea.marketing%40tcs.com)-RiyadhNo 303, 3rd floor, C-Wing, Akaria Plaza Post Box No 301637, Olaya Road, Riyadh - 11372, Kingdom of Saudi ArabiaTel.: +966112993500Email: [mea.marketing@tcs.com](https://people.ey.com/personal/said_m_alosta_jo_ey_com/Documents/Saeed%20Alosta/EY/Saeed%20-%20EY/MoDEE%20New/Deliverables/Implementation%20Approach/mea.marketing%40tcs.com) | Air India Building, 11th Floor, Nariman Point- 400 021, MaharashtraTel.:  +91 22 6778 9284Email: [india.marketing@tcs.com](https://people.ey.com/personal/said_m_alosta_jo_ey_com/Documents/Saeed%20Alosta/EY/Saeed%20-%20EY/MoDEE%20New/Deliverables/Implementation%20Approach/india.marketing%40tcs.com)Website: [IT Consulting Services & Business Solutions | Tata Consultancy Services (TCS)](https://www.tcs.com/) | Not available | DigiGOV and Tax Mantra® |
| 7 | Sogema | Not Available | Canadian Headquarters: St-Charles Complex West Tower1111 St Charles Street West,Suite 700Longueuil, Qc, J4K 5G4CanadaPhone: +1 (450) 651 2800Email: info@sogematech.comWebsite: [Sogema Technologies Inc. | Sogema Technologies Inc.](https://sogematech.com/en/) | Not available | SIGTAS® |
| 8 | Datatorque | Not Available | Data Torque (New Zeeland) P. O Box 19059, Marion Square, Wellington 6141NEC House, Level 5, 40 Taranaki Street, Wellington 6011Tel.: +64 4 801 7758Email: Jonathan Clifford[jonoclifford@outlook.com](file:///C%3A%5CUsers%5Cayed.r%5CAppData%5CLocal%5CMicrosoft%5CWindows%5CINetCache%5CContent.Outlook%5CI927ZS8T%5Cjonoclifford%40outlook.com)Website: http://[datatorque](http://datatorque.com/).com/ | Not available | RMS® |
| 9 | Microsoft | Jordan: King Hussein Business ParkBuilding GH3, 2nd FloorP.O. BOX 3321Amman 11181- JordanPhone: +962 6 5503444Fax: +962 6 503456Customer Support Line: +9626 5503451 or 080022730Email: Maher Alkhayyat mahera@microsoft.com | Corporate Sales Office: Bellevue700 Bellevue Way NE - 22nd Floor Bellevue, WA, USA98804 Website: <https://www.microsoft.com/en-eg> | Custom development | Tax and Revenue ManagementSolutions |
| 10 | Freebalance | Not Available  | Canada (Corporate Headquarters)343 Preston Street, Suite 400, Ottawa, Ontario, Canada, K1S 1N4 Email: sales@freebalance.comWebsite: [FreeBalance - Enabling PFM Reform that Matters](https://freebalance.com/home/)  | Not available | Freebalance Accountability Suite |
| 11 | Estarta Solutions | -JordanAddress: Al Nasrawi 2, Queen Rania Al Abdullah St 343, Amman, Jordan* Tel.: +962-6-5330751Fax: +962-6-5330752Email: info@estartasolutions.com

-KSATel.: +966-1-4807666 -UAETel.: +971-4-3809911Website: <http://www.estartasolutions.com/> | Not Available  | Not available | TAGDEER |
| 12 | Intrasoft International | Jordan: Dabuq, Amman, Yathreb Street, Golden Rose BuildingP.O Box 2323, Tla’a El-Ali 11953, Amman-JordanTel.: +962 6 460 3333Fax +962 6 462 2017Email: [info@intrasoft.com.jo](https://people.ey.com/personal/said_m_alosta_jo_ey_com/Documents/Saeed%20Alosta/EY/Saeed%20-%20EY/MoDEE%20New/Deliverables/Implementation%20Approach/info%40intrasoft.com.jo) | Headquarters: INTRASOFT Intl. S.A.2b, rue Nicolas BovéL-1253 LuxembourgTel.: +352 4410122000Fax: +352 4410122359Website: <https://www.intrasoft-intl.com/> | Not available | Intrasoft ICARUS |
| 13 | EDICOM | Not available  | Edicom Corp.1 Whitehall Street, 14th Fl.NEW YORK, NY 10004 United States of AmericaPhone: +1 212 889 1909Fax: +1 212 889 1947Alex DooganInternational Account ManagerTel. (UK) +44 8 712 770 028 Ext. 5937Tel. (Int.) +34 961 366 565 Ext. 5937[adoogan@edicomgroup.com](file:///C%3A%5CUsers%5Cayed.r%5CAppData%5CLocal%5CMicrosoft%5CWindows%5CINetCache%5CContent.Outlook%5CI927ZS8T%5Cadoogan%40edicomgroup.com)Website: <http://www.edicomgroup.com/us> | EDICOM Global e-Invoicing Platform | Not available |
| 14 | Infosys | Dubai:805, Liberty House, DIFCPO Box 506846 DubaiPhone: +971 4 508 0200Fax: +971 4 508 0225Infosys Middle East FZ-LLC21st Floor, Aurora TowerP.O. Box No. 502292Dubai Internet CityDubaiPhone: +971 4 433 0100Fax: +971 4 390 3611 | India: Plot no. 44/97 A, 3rd cross,Electronic City,Hosur Road,Bengaluru - 560 100, India Phone: +91 80 2852 0261Fax: +91 80 2852 0362 Email: -Vivek Sinha: vivek\_sinha01@infosys.com -Mitrankur Majumdar:mitrankurm@infosys.comWebsite: <https://www.infosys.com/> | Not available | Custom Development |
| 15 | Nortal  | DubaiPO Box 82034, Premises no. EO 07, Bldg. 16, Dubai Internet City Tel.: +97145620365Email: uae@nortal.com | HeadquartersLõõtsa St 6c, Tallinn 11415, Estonia Tel.: +372 610 1990Email: info@nortal.comWebsite: <https://nortal.com/> | Not available | Tax Administration and Revenue Collection |
| 16 | EUROBITS- IBM | IBM Middle East FZ.LLCDubai Internet CityIBM Building, 3rd LevelPO Box 27242Dubai, U.A.E.Tel.: +971-4-390-7000Fax: +971-4-390-7001website: [www.ibm.com/jo-en/](http://www.ibm.com/jo-en/)  | Email: [info@eurobits.es](https://people.ey.com/personal/said_m_alosta_jo_ey_com/Documents/Saeed%20Alosta/EY/Saeed%20-%20EY/MoDEE%20New/Deliverables/Implementation%20Approach/info%40eurobits.es) Tel.: +34 91 708 03 00Website: [Eurobits Technologies | IBM](https://www.ibm.com/case-studies/eurobits-technologies-cloud-banking-vmware)  | Custom Development | Not available |
| 17 | Beijing Richfit Information & Technology Co., Ltd | Not available  | China: Room 1501 Gehua Plaza, No.1 Qinglong Hutong, Dongcheng District, Beijing China. Dongcheng District, Beijing, Beijing MunicipalityEmail: support.panjiva@spglobal.comWebsite: <https://panjiva.com/Beijing-Richfit-Information-Technology-Co-Ltd/15542568> | Custom Development | Not available |
| 18 | LG Accounting Services | Not available  | 891 Progress CourtOakville, ON, L6L 6K1Canada289-274-5133Email: info@lgtax.caWebsite: [LG Accounting Services Professional Corporation | LG Tax](https://www.lgtax.ca/)  | Custom Development | Not available |
| 19 | TECHNO BRAIN | United Arab Emirates PO Box 10559Ras Al Khaimah DubaiTel.: +971 422 38801Fax: +971 422 38863Email: info.uae@technobraingroup.com | Headquarters, Nairobi, KenyaPO Box 57666-00200,Heritan House Woodlands Road,Off. Argwings-Kodhek Road Opposite to DOD Tel.: +254 738 770 186 / 734 770 187Email: [info@technobraingroup.com](file:///C%3A%5CUsers%5CDH323KY%5CAppData%5CLocal%5CMicrosoft%5CWindows%5CINetCache%5CContent.Outlook%5C8762OEMJ%5Cinfo%40technobraingroup.com)Website: [www.technobraingroup.com/](http://www.technobraingroup.com/) | Not Available | TRIPS ® |
| 20 | Sales force | Soufana Al FathilBusiness Development | Middle East & AfricaEmail: salfathil@salesforce.com | Salesforce Tower415 Mission Street, 3rd FloorSan Francisco, CA 94105Main: 1800-NO-SOFTWAREFax: 415-901-7040Website: <https://www.salesforce.com> | E-Invoicing software clients use to generate quotations and billing | Not Available |
| 21 | Meade Willis | Not Available  | 5005 Jean Talon WestSuite 330Montreal, Quebec, Canada H4P 1W7Tel.: +49 8000 002 266Email: solutions@meadewillis.comWebsite: www.meadewillis.com | EInvoice – Government Compliance | Not Available |
| 22 | Comarch | -United Arab Emirates Dubai Internet City, Building 17, room 158Dubai UAE PO BOX: 500824Phone: +971 4 4477417-Saudi ArabiaRiyadh, Olaya District, Olaya Main RoadP.O. Box 84421 Postal Code 11671 | SSE1 Buildingal. Jana Pawła II 39a,31-864 Krakow, PolandPhone: +48 12 64 61 000Email: [gdpr@comarch.com](file:///C%3A%5CUsers%5CDH323KY%5CAppData%5CLocal%5CMicrosoft%5CWindows%5CINetCache%5CContent.Outlook%5C8762OEMJ%5Cgdpr%40comarch.com)Website: [www.comarch.com](http://www.comarch.com) | Comarch E‑Invoicing | Not Available |
| 23 | EbpSource | Not Available  | 226 Berwick AvenueSloughBerkshireSL1 4QTUnited KingdomTel.: +44 (0)1753 567896Email: [info@ebpsource.com](file:///C%3A%5CUsers%5CDH323KY%5CAppData%5CLocal%5CMicrosoft%5CWindows%5CINetCache%5CContent.Outlook%5C8762OEMJ%5Cinfo%40ebpsource.com)website: [www.ebpsource.com](http://www.ebpsource.com) | E-Invoicing | Not Available |
| 24 | DATA TECH INTERNATIONAL | Not Available  | Kružni put 7, Beograd 11309Belgrade, SerbiaEmails: -Managing Director: goran.todorov@dti.rs-Product Manager ivan.panlovic@dti.rs website: <https://dti.rs/> | Not Available | TaxCore |